

# Harvey Norman

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## Contractor Compliance Management

Harvey Norman has a new policy for contractors providing services for sites in Australia.

At Harvey Norman we are continually revising our business practices in order to meet our statutory and compliance obligations by way of adopting Risk Management principles. As part of this review, we are changing the way we monitor and track our compliance requirements expected of our contractors.

All persons attending a Harvey Norman site for purposes of carrying out work must be suitably qualified, insured and have the training, skills and resources to work safely. To this end, Harvey Norman requires the verification of the following contractor information:

1. Insurance Details
2. Licences
2. OH&S policy and procedures
3. Safe Work Method statements

All contractors of Harvey Norman are to enter their compliance requirements with the web portal called Ipro LiVe.

This new process will assist both you and Harvey Norman in reducing and managing risk. You will receive automatic reminders and assistance in meeting our compliance requirements.

Harvey Norman's new policy is that we will proactively check contractors and suppliers for compliance to our risk management principles and give preference to those that are registered and comply.

If you have any questions please call Ipro LiVe Customer Service on 1300 IPRO LIVE or alternatively contact Harvey Norman via [procurement@au.harveynorman.com](mailto:procurement@au.harveynorman.com)